



DISPUTE
RESOLUTION
CENTER

B E C O M E A

CERTIFIED MEDIATOR

COMPLETE A 40-HR BASIC MEDIATION TRAINING (BMT)

If you took your BMT with us, your progress will be monitored by the Practicum Coordinator and you will still have a formal interview.

If this training took place elsewhere, a home exam must be completed. Additionally, you will have an assessment with the Practicum & Volunteer Supervisor, after which you may be asked to audit all or a portion of some of our classes or engage in extra reading.

COMPLETE A 24-HR FAMILY MEDIATION TRAINING (FMT)

Many of our mediations are in the family realm, so FMT is an additional requirement.

EARN ELECTIVE CREDITS

You will have to earn 12 elective credits in a minimum of 3 areas:

- DRC Professional Development In-services
- Role playing
- Additional DRC Trainings
- Outside trainings (incl. writing a training report)
- DRC-related projects



COMPLETE THE PRACTICUM PROGRAM

If no additional work is required, you will move on to the practicum interview. Upon successful interview, you will be admitted to the program. After admission, you will set up a call with the Practicum Coordinator to discuss the next phase of the process, ask questions, and discuss expectations.

The first step of the practicum is to complete six (6) observations of mediation sessions and three (3) Small Claims observations. You may be asked to complete additional observations if necessary for continued learning.

Once observations have been completed, you take the Professional Standards Exam (PSE), which is a three hour mock mediation. Our standards are high for the PSE, as completing it is what unlocks the next level of the practicum, which is co-mediating actual cases.

CO-MEDIATION SESSIONS

The co-mediation phase is where you get the chance to apply and hone your skills. You will be paired with an experienced, certified mediator including the the Practicum & Volunteer Supervisor for an informal assessment halfway through the process. Your final session of the 12 co-mediations will be with the Practicum & Volunteer Supervisor or another staff member for a final assessment. Upon successful completion, you will receive your certification.

QUESTIONS?

Becoming a mediator is a rewarding process. Each step maintains a cost for training and/or testing that will vary dependent on requirements.

To learn more, contact Training Coordinator, Karissa Seiersen at
kseiersen@voaww.org or 425-293-4497