

## Education

Education and training is an effective way to foster awareness and prevent discrimination. Knowing and appreciating Fair Housing law helps facilitate compliance and the exercise of individual rights.

The Volunteers of America Dispute Resolution Center offers Fair Housing training, and combined Renter Certification & Fair Housing training, throughout the year.

Trainings are currently offered via Zoom or over the phone to ensure the health and safety of all involved. We will resume training at partner sites throughout Snohomish County when it is safe to do so.

For more information on our current training schedule or to arrange for a guest speaker, please contact us at 425-339-1335 (Option 4).

## Partnerships

The Volunteers of America Dispute Resolution Center is a partner of the Snohomish County Human Rights Commission and works in partnership with the Washington State Human Rights Commission and U.S. Department of Housing & Urban Development.

Volunteers of America Western Washington DOES NOT conduct Fair Housing investigations.

Fair Housing complaints must be filed with an enforcement agency:

- Washington State Human Rights Commission at:  
360-753-6770
- U.S. Department of Housing & Urban Development at:  
800-877-0246 or 800-669-9777



## Fair Housing Education & Counseling

**425-339-1335**

***Dispute Resolution Center***

Funds made available through the Snohomish County Community Development Block Grant Program and Snohomish County Ending Homelessness Program.

This brochure is informational, not a restatement of the law. VOAWW does not provide legal services.

## Do You Feel You've Been Treated Unfairly?

The Volunteers of America Dispute Resolution Center actively supports and promotes Fair Housing through education, outreach, and counseling to ensure every person has the opportunity to secure the housing they desire without discrimination.

Fair Housing is the right of all people to be free from discrimination in the rental, sale, or financing of housing.

### **Mailing Address:**

*PO Box 839  
Everett, WA 98206*

### **Physical Address:**

*2801 Lombard Ave.  
Everett, WA 98201*

## Signs of Possible Discrimination

You are denied after applying for a rental and believe it is because of your sexual orientation, race, or based upon membership in one of the protected classes.

You are told over the phone an apartment is available. When you arrive to view it, you are told it is not.

After making a reasonable accommodation request to have a service animal, you receive a termination of tenancy notice.

You are told that an apartment isn't right for families with children.

*Phone: 425-339-1335 (Option #4)  
Web: [www.voaww.org/fairhousing](http://www.voaww.org/fairhousing)*

## Federal & WA State Protected Classes

- SEX
- DISABILITY
- RACE & COLOR
- MARITAL STATUS
- FAMILIAL STATUS
- RELIGION & CREED
- GENDER IDENTITY
- SEXUAL ORIENTATION
- MILITARY & VETERAN STATUS
- NATIONAL ORIGIN & ANCESTRY
- CITIZENSHIP & IMMIGRATION STATUS

The Volunteers of America Dispute Resolution Center provides Fair Housing counseling where tenants can voice their Fair Housing concerns and problem solve next steps. These steps may include: coaching, mediation, letter writing support, or filing a complaint.