



2024 ANNUAL REPORT

In 2024, Volunteers of America Western Washington (VOAWW) empowered individuals and strengthened communities across Washington State. Our programs reached thousands, providing 24/7 crisis support, youth development, housing assistance, and senior care. We helped those facing homelessness find stability, supported families in need, and offered safe spaces for youth and seniors to thrive. With the dedication of our staff and volunteers, and your support, we remain committed to fostering hope and creating lasting change for those in need.

860 dedicated staff

are essential to providing the dozens of services among our 8 key program areas serving Western Washington, with some programs operating statewide. Our wrap-around service model connects individuals to needs like food, stable housing, and other essentials as a part of a holistic approach to long-term solutions for healthy, self-sufficient lives.

HUNGER PREVENTION

We operate food banks in Everett and Sultan and a distribution center in Arlington that serves members of the Snohomish County Food Bank Coalition.

EARLY CHILDHOOD EDUCATION

For children ages 3 - 4, we provide traditional classroom education, family wellness support, and other services to strengthen households in need.

COMMUNITY RESOURCE CENTERS

In Arlington, Lake Stevens & Sultan, support specialists connect the community to basic needs, treatment program assistance, navigating benefits, and other resources.

PERSONAL SUPPORT SERVICES

Dedicated staff supports adults with developmental disabilities, and we extend personal support to Medicaid and Social Security beneficiaries with financial literacy and responsibility.



28,024 hours

served by 602 volunteers of all ages, bringing hope and help to our community. From stocking food bank shelves to distributing gifts and staffing cold weather shelters, their commitment made a meaningful impact on those in need.

HOMELESSNESS PREVENTION

The teams in Housing Services and North Sound 211 assist people who are actively or imminently experiencing homelessness to find stable, permanent housing solutions.

CRISIS CARE RESPONSE

Regional crisis lines and 988 Suicide Lifeline staff offer trained counselors to provide support 24/7, including the Native & Strong Lifeline for our Indigenous neighbors.

DISPUTE RESOLUTION

We provide impartial mediation for individuals, families, and housing, along with professional trainings and restorative practices for youth.

AGING WELL

The Carl Gipson Center in Everett and the Sky Valley Center in Sultan offer membership-based activities, education, and wellness for older adults 50+ while also serving as welcoming gathering places for neighbors.

511,385 touchpoints

made during 2024. Faith, trust, and impact inspire donors to give—knowing their support creates a lasting change for our neighbors.



137 preschoolers gained the skills needed to thrive in kindergarten and beyond.



2,848 families remained housed and stable, preventing homelessness through eviction prevention



10.6M pounds of food distributed, providing nearly **9 million meals** to neighbors in need.



289,283 calls and texts answered, helping neighbors in crisis find the support, hope, and care they need.



89,830 hours of in-home care helping **68** adults with developmental disabilities live independently.



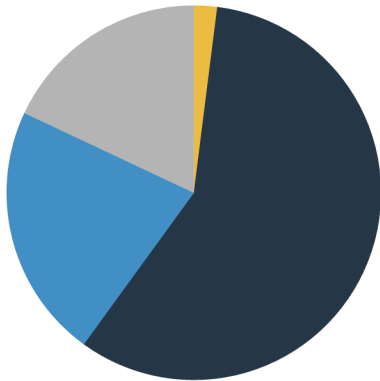
1,388 disputes resolved through mediation, fostering peace and understanding in families and communities.



\$1.1M in direct assistance to 4,541 households, supporting basic needs like rent, utilities, and groceries.

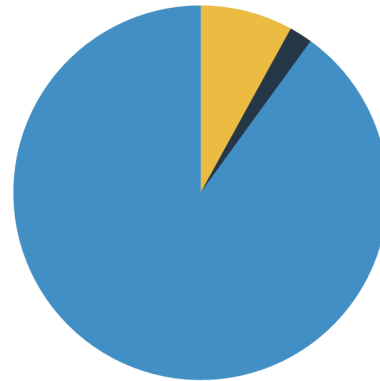


6,407 seniors supported in healthy living, building connection and belonging at our community centers.



REVENUE & SUPPORT
\$86,558,265

- Private Support \$1,379,443
- Public Support \$50,480,029
- In-Kind \$18,306,109
- Program & Other \$16,392,684



OPERATIONAL EXPENSES
\$86,892,708

- Management/General \$6,783,479
- Fundraising \$1,213,819
- Programs & Services \$78,895,410

Financial data based on FY2024. Financial data are preliminary and subject to change upon audit. More detailed financial reporting available upon request.