



Volunteers
of America®
WESTERN WASHINGTON



We are a conflict resolution center with a long history of providing services and training in the Puget Sound area.

Mediation

As an alternative to living with the stress of conflict or the anxiety and expense of the formal legal system, mediation can help people in conflict find workable solutions quickly and affordably.

Using a voluntary and confidential process, neutral mediators help parties in conflict reach a mutually satisfying agreement. Mediators assist parties in communicating with each other and encourage everyone to collaboratively problem solve a resolution that meets everyone's needs.

Mediation can be used in a variety of disputes, including but not limited to:

- Family (divorce, parenting plans, elder care, and parent/teen issues)
- Neighborhood
- Business/Consumer
- Landlord/Tenant
- Workplace
- Foreclosure

Training Courses

We offer professional training of the highest caliber, created and developed with over thirty years of experience in the conflict management field.

- Basic Mediation
- Family Mediation
- Community Mediation
- Trauma-Informed Training
- Resolving Conflict in the Workplace
- Co-Parenting
- Fair Housing
- De-escalation Training
- Professionalism and Customer Service Training