



BEHAVIORAL HEALTH EMPLOYMENT OPPORTUNITY

Title: Al/AN Crisis Coordinator
Status: Exempt (salaried) Full time
Program: Crisis Care Coordination Hub
Date of Description: June 22, 2020, 2020 (revised)

General Function:

- The Al/AN Coordinator oversees the Crisis Care Coordination Hub, a Statewide service to assist Tribes and other Indian health care providers to provide access to behavioral health and crisis services.
- The Tribal liaison maintains strong connections with Washington State Tribal providers to build collaborative partnerships.
- This position represents Volunteers of America's Behavioral Health service in Statewide Tribal meetings to increase tribal awareness of the Crisis Care Coordination Hub.

Qualifications:

- Master's Degree Preferred. Bachelor's degree in related field required or Behavioral Health Practitioner Certification. Can be substituted for substantial experience.
- Demonstrated experience of active engagement with advocacy-based and grassroots organizations that serve Native and Indigenous communities
- Demonstrate a fundamental knowledge of inter-generational trauma with emphasis on Washington tribes including risk and experience of substance use and mental health disorders or other disruptive or traumatic experiences
- Demonstrate a fundamental knowledge of the role of binary and non-binary gender identities including its role in the culture being served
- Knowledge of Native populations in Washington State
- Knowledge of cultural and traditional Native protocols
- Effective oral and written communication skills
- Strong interpersonal skills that enable relationship building
- Experience in program development
- Strong process improvement skills/experience
- Ability to work well with others in a collaborative and respectful manner
- Able to multi-task, deal with complexity on a frequent basis
- Essential to perform all functions of the job accurately and in a timely manner

Principal Activities:

- Understand and track statewide bed capacity.
- Conduct Psychiatric Inpatient bed census update at least twice daily.
- Update and manage Tribal health program profiles
- Support discharge planning for Tribal E&T and other facilities that serve Tribal citizens.

- Provide support for case management services for AI/AN for Tribal and non-Tribal sites.
- Long-term follow up with AI/AN clients who have had an ITA. Provide telephonic crisis outreach, support and services.
- Provide technical assistance for Tribal DCRs
- Assist with Fee-for-Service (FFS)/Managed Care enrollment and coverage.
- Provide support for Medical coverage enrollment nuances.
- Assist in accessing transportation services.
- Provide referrals for Tribal and non-Tribal behavioral health, health, and family and community service programs.
- Support for families to petition courts when there is a decision to not ITA and there is a disagreement with the ITA decision. (Joel's Law)
- Support grievance process and ombudsmen services for FFS.
- Assist Tribal providers and Tribal DCRs to locate beds.
- Provide hub strong legal support.

Effect on End Results:

- To provide valuable assistance and advocacy for Tribal and other Indian Health care providers in accessing behavioral health and crisis services.
- To provide accurate, useful information to Tribal partners as well as funding sources, human service professionals, and community decision-makers.

Physical Requirements:

Candidates for this position must be able to stand or sit, answer telephones, and use computers for sustained periods of time. Driving may occasionally be involved, and anyone involved in an accident during work time will be subject to drug and alcohol testing.

MEDICAL, DENTAL, UP TO 200 PAID TIME OFF HOURS PER YEAR; 403(B) MATCHING; FLEX SPENDING ACCOUNT and more....

If you wish to apply for this position, please email your resume to: pmorris@voaww.org

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