



Position Name: Chat Specialist

Principal Activities: Provide confidential and non-judgmental online support to individuals in crisis via internet messaging (IM)

Benefits of Volunteering with Care Crisis Chat:

- Receive comprehensive training that prepares for work in the human service field
- Increase your experience working with a diverse population
- Expand your knowledge in crisis intervention and suicide prevention
- Opportunity to receive class credit

Requirements:

- Must be a minimum age of 18 years old
 - Attend 12 hours of mandatory training sessions
 - Complete 20 hours of real-time chat mentoring and supervision
 - Commit to a minimum of one weekly 4-hour shift for a minimum 6 month term
 - Demonstrate the ability to be empathetic and dependable
 - Must pass background check
- Location: Volunteers must work on site in Everett for staff support

Opportunity Type: Mental Health

Contact: [Rena Fitzgerald](#)