Education

Education and training is an effective way to foster awareness and prevent discrimination. Knowing and appreciating Fair Housing law helps facilitate compliance and the exercise of individual rights.

The Volunteers of America Dispute Resolution Center offers Fair Housing training as well as Renter Certification & Fair Housing training throughout the year. Trainings are offered throughout Snohomish County at partner sites.

For more information about our current training schedule or to arrange for a guest speaker, please contact us.

Partnerships

The Volunteers of America Dispute Resolution Center is a partner of the Snohomish County Human Rights Commission and works in partnership with the Washington State Human Rights Commission and U.S. Department of Housing & Urban Development.

Volunteers of America Western Washington DOES NOT conduct Fair Housing investigations.

Fair Housing complaints must be filed with an enforcement agency.

- Washington State Human Rights Commission at: 360-753-6770
- U.S. Department of Housing & Urban Development at: 800-877-0246





Fair Housing
Education
&
Counseling

Funds made available through the Snohomish County Community Development Block Grant Program and Snohomish County Ending Homelessness Program.

This brochure is informational, not a restatement of the law. VOAWW does not provide legal services.

425-339-1335

Dispute Resolution Center

Do you feel that you have been treated unfairly?

Volunteers of America Dispute Resolution Center actively supports and promotes Fair Housing through education, outreach, and counseling to ensure that people have the opportunity to secure the housing they desire without discrimination.

Fair Housing is the right of all people to be free from discrimination in the rental, sale, or financing of housing.

Mailing Address:

PO Box 839 Everett, WA 98206

Physical Address:

2801 Lombard Ave. Everett WA 98201

Signs of possible discrimination

You are denied a rental and believe it's because of your sexual orientation, national origin, or family size.

You are told over the phone that an apartment is available. When you arrive to see it, you are told it is not available.

After making a reasonable accommodation request to have a service animal, you receive a termination of tenancy notice.

Phone: 425-339-1335

Web: www.voaww.org/fairhousing

Federal & Washington State Protected Classes

- SEX
- RACE
- COLOR
- DISABILITY
- MARITAL STATUS
- FAMILIAL STATUS
- RELIGION & CREED
- MILITARY & VETERAN STATUS
- NATIONAL ORIGIN & ANCESTRY
- SEXUAL ORIENTATION & GENDER IDENTITY

The Volunteers of America Dispute Resolution Center provides Fair Housing Counseling where tenants can voice their Fair Housing concerns and problem solve next steps. These steps may include coaching, mediation, letter writing support, or filing a complaint.