

Landlord-Tenant Services & Fair Housing
Rental Agreement

(En Español)

800-280-4770

Have a question about requesting a repair?
Having trouble communicating with your landlord or tenant?
Received a notice to terminate your tenancy?
Unsure of your rights and responsibilities?
Call the DRC landlord-tenant call line and talk with a landlord-tenant specialist.

For more than thirty years the Volunteers of America Dispute Resolution Center of Snohomish, Skagit, and Island counties (DRC) has provided information and conflict resolution services to help landlords and tenants solve their housing dilemmas. Services include education through Renter Certification Trainings, Fair Housing Training & Counseling and a landlord-tenant call line that works to resolve conflicts through conciliation and mediation. Housing disputes regarding leases, notices and evictions can be handled by staff who act as go-betweens to reach agreement between the disputing parties. Specifically, the Dispute Resolution Center has been helping landlords and tenants address housing conflicts by:

Providing information and education on the WA state landlord-tenant act via brochures and our landlord-tenant call line
Coaching, conciliating and mediating common rental housing disputes
Hosting Landlord-Tenant & Fair Housing Trainings
Training tenants through our Renter Certification program
Meeting one-on-one with tenants to help them identify and address financial obstacles and rental barriers
Helping tenants develop their rental resumes
Building partnerships with local landlords to create Rental Housing Stabilization Agreements

For more information, please contact us by phone at 425-339-1335 or 800-280-4770, or Email (tinfo@voaww.org)