

BASIC MEDIATION training

October 2019

Basic Professional Mediation Training (BMT)

40 hours

Basic Professional Mediation Training (BMT) is an intensive five days of learning to be a neutral third party – a mediator. Participants will learn:

- ◆ Facilitative eight-stage mediation model
- ◆ Conflict theory and styles
- ◆ Mediator communication skills
- ◆ Interest-based negotiations
- ◆ Collaborative problem solving
- ◆ Mediator's role and principles of conflict resolution

We will gladly provide documentation for CEU's upon completion of course.

Registration is now open at www.voaww.org/DRCTrainings
Group rates are available to parties of just 3 or more!
Priority pricing expires September 23rd

Skagit Dispute Resolution Center

October 21st-25th, 2019

(Monday-Friday, 8:30-5:30)

Inquiries & Questions: Lisa Marone
Phone: 425.212.3929
Email: LMarone@VOAWW.org

Individual Registration: \$795

Group Rate: \$635

Priority Rate: **\$715**



Volunteers of America Western Washington Dispute Resolution Center (DRC) does not discriminate on the basis of race, color, religious belief, sex, marital status, sexual orientation, gender identity or expression, national or ethnic origin, disability, genetic information, veteran status or age. Please also note that DRC staff, mediators, and trainers are neutral representatives of the agency and do not act as advocates for either party. Thank you.

Group Rate applies for parties of 3 or more. Priority Rate applies to registrations received one full month prior to the first day of the training.