

POSITION: UTILIZATION MANAGEMENT MENTAL HEALTH CLINICIAN

DATE: September 2015
PROGRAM: Behavioral Health/Care Crisis Response Services (CCRS)
REPORTS TO: Utilization Management Program Manager
HOURS & SALARY: Full-Time/ DOE
Location: Everett

VOLUNTEERS OF AMERICA WESTERN WASHINGTON is a private, not-for-profit human service agency serving the needs of families, seniors and the disabled in Western Washington. Our successful track record of supporting those we serve and being on the leading edge of new and innovative programs makes us a leader among human service agencies in Western Washington. Come be a part of what we do and make a difference every day!

POSITION DESCRIPTION:

- This position facilitates the utilization of psychiatric inpatient services to Apple Health (Medicaid) children and adults who reside in the 5 northern Western Washington counties.
- Provides certification for medical necessity inpatient hospital admissions.
- Initiates case review/consultation/team meetings for all Medicaid clients who highly utilize inpatient services.
- Coordinates with hospitals to arrange an appropriate length of stay and discharge planning for clients.
- Coordinates and facilitates access with allied systems for multi-need clients.
- Complies with all charting, coding and billing procedures as required by regulatory agencies (i.e. Apple Health, NSMHA, HCFA, HIPPA and Volunteers of America Western Washington).

QUALIFICATIONS:

- Master's degree in behavioral science, counseling or related field
- Two years experience as a mental health professional working with priority populations
- Registered as a mental health counselor within 30 days of employment required; licensure in the State of Washington preferred
- Demonstrated understanding of the mental health regional system preferred
- Able to work in a busy, stressful environment
- Training or experience working with clients in crisis and/or emergency mental health situation preferred
- Suicide intervention training/ experience highly desired
- Strong clinical documentation skills
- Good computer skills and typing

If you wish to apply for this position, please email your cover letter and resume to: recruiter@voaww.org.

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Crisis Line/Triage Clinician